

## gsZoom for Volunteers

### FAQs

#### **Basic information about gsZoom licenses**

- Cost: \$3/month
- Volunteers must be active members (membership year '23) with an eligible background check (any volunteer role)
- Volunteers must agree to use gsZoom **ONLY** for Girl Scout purposes. This is part of the license agreement between Zoom and GSUSA.
- A license can be reassigned to a different Troop Co-Leader within the troop if the volunteer is stepping down OR to a different troop if the troop is disbanding. To request this change, the volunteer with the license should email [customercare@girlscoutsalaska.org](mailto:customercare@girlscoutsalaska.org)

#### **I'm ready to sign up! What do I need to do?**

Signing up is easy

- 1) Read the [User Agreement](#) (Really! We know it's tempting just to agree without reading it. But gsZoom does have some pretty strict rules for use, so please read it to be sure you can follow them.)
- 2) [Purchase your volunteer license](#) and pay the \$3/month fee
- 3) Watch for an email from Zoom to activate your account

Please allow up to 3 business days after purchase for local Girl Council Scout staff to confirm your eligibility and provide access to your license.

#### **Do I have to use gsZoom?**

No - but it is a very good deal.

gsZoom is an *enterprise* account which means you'll have the ability to host meetings for up to 500 people for an unlimited amount of time. (Basic accounts only allow for 40 minute meetings). At \$3/month, it is an extremely reduced price (Pro accounts are \$150/year).

If you use another meeting platform or don't need a meeting over 40 minutes, there's no need to pay for a gsZoom.

#### **I already have a Zoom account. Do I need a Girl Scout one?**

Not necessarily. The gsZoom accounts will give you the ability to host meetings up to 500 people for an unlimited amount of time, so if you have a basic account, this

will give you more options. However, the gsZoom User Agreement states your Zoom account can only be used for Girl Scout-related activities. If you use your personal Zoom account for family meetings, book club, or other non-Girl Scout activities, you will need to use a different email address for your gsZoom.

If you already pay for Zoom, but would like to switch to the discounted gsZoom rate, you can do that too. If you have already paid for a year, you'll receive a prorated refund from Zoom.

### **Do I need to get permission from parents/guardians?**

Yes, parents/guardians need to sign a permission form before their Girl Scout can participate in a Zoom meeting. You may use one permission form for the whole year. Click here for a sample: [Word Doc version](#) or [PDF version](#)

### **Can I record my Zoom meetings/events?**

In general, no. For the safety of everyone, GSAK and GSUSA strongly discourage any recordings. If your Zoom meeting/event includes any Girl Scouts under 18 it may **NOT** be recorded without written permission from GSAK. Email [customercare@girlscoutsalaska.org](mailto:customercare@girlscoutsalaska.org) with a description of your event, date, and reason for recording.

If your meeting/event is for adults only (for example, a service unit meeting), you must receive permission from all adults before recording. Any recordings should only be saved to gsZoom, not your computer.

### **How long is my Zoom account good for?**

Your Zoom account will expire on July 31, 2023

### **What if I move to another council or don't want gsZoom anymore?**

Your account can be transferred to another volunteer at GSAK (for example, a co-Leader) or can be canceled. No refunds will be issued.

### **I still have questions, who can I contact?**

Email [customercare@girlscoutsalaska.org](mailto:customercare@girlscoutsalaska.org)